

Date: \_\_\_\_\_

To: \_\_\_\_\_

Re: Claim Number: \_\_\_\_\_

I have hired Roof It Right to repair/restore my damaged property back to its pre-storm condition using materials of like kind and quality. I received your adjuster's most recent offer to settle my claim and **there now exists a dispute** between you and me regarding the scope of damage and pricing of this loss.

The actual RC amount of this loss (according to my contractor): \$

Your most recent offer to settle (RC): \$

**Amount in dispute:** \$

Are there any specific line items in my contractor's estimate (for damage) that are either illegitimate or unreasonable? If there are, please be let me know **IN WRITING** which line items and be explicit in explaining how you drew your conclusions. Otherwise, I recommend three different options to resolve this dispute. Please pick one of the following:

1. Tender a draft in the amount of \$ \_\_\_\_\_ the amount in dispute.
2. Assign a **new adjuster** to this claim and have him schedule a re-inspection to visit with my contractor so that the scope of damage and pricing differences can be addressed and rectified. **Do not send the same adjuster as before**, as they will likely be irritated about the re-inspection and only try to justify their previous position.
3. We can agree to invoke the appraisal clause in my policy of insurance. Although the claim may not be ripe for appraisal, this is nevertheless an option. If you refuse a re-inspection that is prima facie evidence that my claim is indeed ripe for appraisal.

My property policy is a contract of indemnification and I fully intend to be fully indemnified for my loss and damages from you, since that is what you promised you would do when I purchased the policy. Please respond promptly and let me know how you wish to proceed forward with a resolution to this dispute. I look forward to a fair and equitable resolution of this matter. Waiving none and reserving all my rights, thank you in advance for your prompt attention and time regarding this matter.

Yours,

\_\_\_\_\_  
Insured